

Exchange and returns form

Item returns

Larsmosen.no has a 365-DAY COOLING-OFF PERIOD. If you regret your purchase or parts of your purchase, you can return the item(s) to us. Card payment: The money will be refunded to the card that was used for the purchase.

Invoice: For partial returns, you pay the remaining amount of the original invoice, and for complete returns, the invoice will be annulled. If you have already paid the invoice, Klarna will get in touch with you concerning the desired settlement.

Instalments: Same conditions as "Invoice" (see above) apply for instalments.

Item exchanges

Of course, there is no problem getting exchanges if one or more items do not fit. The item must not be used, and must be available in its original packaging along with all of its tags. We wish to inform you that exchanges apply ONLY to other sizes/colours.

Exchange for other items: Make use of our customer advantage, the 365-day cooling-off period, and return the item with this form included. The item in question will be credited as soon as it arrives at our warehouse. Next, you order the desired item on our online shop to get the item you want.

Exchanges and returns in our shop

You can exchange items purchased on our online shop in our shop as well. This applies ONLY to exchanges of size/colour.

If you would like a different item, the returned item will be credited so that you can purchase the desired item over the counter.

Personal and order information:

Web order number:	
First name/Last name:	
Postal code/location:	
Telephone number:	
E-mail address:	

Change of size/colour

Fill out the space below if you would like to change the size/colour of an item.

I wish to return				I wish to change to			
Item number	Size	Colour	Number	Item number	Size	Colour	Number

In case of damage or wrongly sent item:

If the package is damaged, a damage report must be filled in BEFORE the package is taken out of the post office. When you sign for collection, you "confirm" that the package is unharmed. The postal/customs services then waive all liability with regard to damaged packaging/contents.

All returns/exchanges are sent to:

Lars Mosen Gear AS

Tolder Holmers Vei 6 8003

Bodø

Date: _____ Signature: _____